

Care Placement

Top 10 Questions to Ask

- **What is your experience in the care field?**
- **How long have your Caregivers been with you?**
- **How many people are on staff during the day? At night?**
- **What type of transportation services are included and arranged?**
- **Do you charge a Community Fee/Entrance Fee? What is your refund policy?**
- **What could make the rate increase after move in?**
- **What care levels would require a resident to leave?**
- **If my loved one begins to show signs of confusion, would they have to move?**
- **What if my loved one doesn't get along with their roommate?**
- **May I speak to family members of current residents?**
- **What kinds of activities/outings are available?**